

 Hesselng HR Services

Boot Camp for Supervisors of your Company A Practical Leadership Skills Influence Workshop

This hands-on training in Leadership for all Supervisors covers **the basics on how to build and maintain strong working relationships with others**. This Program is designed to **maximize their performance**. It will **boost their Leadership Skills** and **provide a versatile toolkit** to adequately handle an array of HR issues. Attendees will become stronger leaders by **influencing others more positively, building stronger teams** and **adding more value to their organizations**.

Growing through the ranks, many Supervisors often have sufficient technical knowledge and experience, and in many cases are selected for a supervisory role because of this expertise. **Having impressive technical expertise, however, often does not guarantee** that these supervisors will be successful when the development of their leadership and soft skills stays behind. Without **a high score on respect and understanding** from their employees, Supervisors will not be able to build the necessary appreciation and trust for effective cooperation, **which is crucial to building good working relations, leading a successful team and improving employee retention.**

During this **3 day training course** participants will practice the basics of **building and maintaining relationships, influencing others Positively giving concise and constructive feedback**. They will develop their **Situational Leadership Skills** and hone their skills in **Professional Instructing, Coaching, Motivating and Delegating**.

They will learn **how to manage Conflicts** in a constructive way and acquire the skills to **Confront employees with Respect**; this will enable them to **share important feedback as a Leader** without **jeopardizing the relationship**.

Participants will get **Constructive Feedback** about their **Blind Spots** and make them aware of the **unintended negative effects of their behavior**; they will be supported to change that behavior. Participants will **practice and hone these soft skills** which will **increase their positive impact on others**.

Prior to the formal training each participant will be interviewed (1 hr) in order to ascertain what their individual development need is. This short interview will also **create buy in**.

Day I	Day II	Day III
<ul style="list-style-type: none">• Building and Maintaining• Effective Working Relations• Influence Training• Building your Team	<ul style="list-style-type: none">Situational LeadershipProfessional InstructingCoaching & Motivating	<ul style="list-style-type: none">DelegatingConfronting with RespectConflict Resolution

"Pleasure in the job puts perfection in the work." – Aristotle, Greek Philosopher 384 B.C.